

## **Information for Casual Volunteers**

### **IWCADV Volunteer Program**

Domestic and Family Violence Support is provided across our region which spans from Inala to Gatton and Boonah to Toogoolawah. The purpose of the IWCADV community development/community engagement program is to provide information, support and a n organisation presence to the general public.

### **Volunteer Work**

Volunteers are very important in assisting us to help ensure events, functions and community engagements run smoothly and effectively. Volunteer work can include the following:

- Help set up/pack up stalls, tables, banners etc.
- Help run activities (e.g. Badge making, giving fake tattoos, craft workshops etc.)
- Talk with members of the public
- Give out information to the public, service providers and other interested parties
- Making appropriate referrals to IWCADV and other relevant services as required

We would work with you to establish which tasks are best suited to you. We will appreciate your help in whichever role you do.

### **Becoming a Volunteer**

Please read the information pack to ensure that you understand the opportunities we have available. If you're still interested please complete the attached form including selection criteria questions and send them in to IWCADV. Your answers to the selection criteria can be as detailed as you like, but the total length should not exceed 2 pages.

Upon receiving your application (Step 1) the volunteer process will take the following steps:

Step 2: One of our workers will then be in touch with you to arrange an interview. This interview will involve answering some more questions, but will also give you a chance to ask any questions you have about casual volunteering.

Step 3: Before you begin volunteering we will run a group training session with other volunteers about domestic and family violence including its forms, causes, how to work with the public, the legislation and much more. If there is anything you would particularly like to be included in this training, please let us know when you're in for your interview.

Step 4: (Can be interchanged with Step 3 depending on timing) You will attend an event with one of the IWCADV workers to get a feel for volunteering so you can assess if it's what you expected or are interested in.

Step 5: In the final step of the volunteer process you'll attend a debriefing process soon after attending an event. This meeting will give you the opportunity to clear up any questions or concerns you may have and to finalise your application with the IWCADV. This session may also include feedback from the staff member at the event you attended.

*Thank you for your interest in volunteering with us. We will be in touch with you soon. Please contact Katie on 3816 3000 or at [cdworker@iwcadv.org.au](mailto:cdworker@iwcadv.org.au) in the meantime if you have any questions.*

